



Financial Aid at Mercy – FAQ's

We know that a Mercy education is an investment in your daughter's future. With a robust financial aid program, we hope to make Mercy accessible to as many families as possible. The following FAQ's outline our financial aid process and application deadlines.

How do I start a financial aid application?

The Mercy financial aid application is completed online via FACTS Management, and can be accessed at this link: <https://online.factsmgt.com/signin/3MK03>

When can I apply for financial aid?

The online application is now open. We suggest that you begin the process in early January to allow time for any follow-up materials that FACTS may request.

Who should I contact with questions on my application or to check the status of my application?

If you receive an error message or have any questions about the application process or your application status, please contact FACTS directly at 866.441.4637 as they are best suited to assist.

Who can apply for aid?

Parents and/or legal guardians of admitted or re-enrolling students are eligible to apply for financial aid. You may start an application before your daughter has been accepted, but you will not receive a decision until after she is admitted to Mercy.

What will I need to submit?

In addition to providing information about your family, the application will ask you to upload your most recent pay stub, your 2021 tax return and your 2022 W-2's. They may request additional information once your application has been submitted.

If you have a child in college and/or a child in another private school, you will be asked to provide a copy of that school's tuition bill or a financial aid award letter to verify the net amount you are paying to that school.

Is there a deadline for applying?

We recommend that the FACTS application be completed by March 1, 2023. This includes all necessary documentation. Applications completed after March 1 will be accepted; however, we cannot guarantee that funds will still be available.

When will I find out if I receive aid?

Financial aid is awarded on a rolling basis once financial aid applications are completed and your daughter has been accepted to Mercy.

If we receive an aid award, what do we do next?

If you decide to accept the financial aid award and enroll your daughter at Mercy, you will need to submit the registration fee and any required MercyLINK forms by the deadline indicated in your financial aid award notification. Any mailed submissions must be postmarked no later than four (4) days before the deadline. Please note the registration fee is non-refundable.

What happens if we do not register by the deadline indicated?

If you decide to delay your registration or you do not register by the date indicated in your financial aid award, your original financial aid award will be returned to the pool for all remaining applicants. Your aid application will be re-reviewed at the time of registration, and we cannot guarantee that the aid award will be equal to its original amount.

We received our aid award and I have a question. Who should I contact?

After aid has been awarded, if you have a question please contact Peggy Kenrick, VP of Finance (pkenrick@mercyhs.com, 288-7120 Ext. 307). Please note that Mercy does not negotiate financial aid awards.